1 John Furlong **Acting Chief Bar Counsel** Bar No. 018356 2 State Bar of Arizona 4201 North 24th Street, Suite 200 3 Phoenix, Arizona 85016 (602) 252-4804 4 5 IN THE SUPREME COURT STATE OF ARIZONA 6 Supreme Court No. R-In the Matter of a PETITION 7 TO AMEND SUPREME COURT **RULE 50 and INCLUDE 50.1** 8 9 Petition to Amend Supreme Court Rule 50 and Include 50.1 10 Pursuant to Rule 28 of the Rules of the Supreme Court, the State Bar of 11 Arizona ("State Bar") petitions the Arizona Supreme Court to amend Rule 50 12 of the Rules of the Supreme Court, and include Rule 50.1, as set forth in 13 Appendix A, attached hereto. 14 15 I. Overview and Summary of Proposed Changes The Court has worked consistently over the years to improve the 16 efficiency of the adjudicatory process and has established rules and adopted 17 rule changes that were designed to promote the highest level of effectiveness. 18 In the late 1990's the Court directed attention to the overall efficiency of the

formal disciplinary process. Historically, volunteer hearing officers appointed

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by the Supreme Court have adjudicated formal disciplinary matters regarding attorneys.

In November 2006, the Court, in an effort to determine where any inefficiency lay, appointed the Honorable Jeffrey Coker as a hearing officer/process improvement consultant.¹ In order to allow compensation for Judge Coker's work as a hearing officer, the court suspended the portion of Rule 50(e), Ariz.R.Sup.Ct., which precludes compensation for hearing officer services.

Over the next six months, Judge Coker adjudicated a number of disciplinary cases. He reported to the Court at its May 2008 retreat on the value of the paid hearing officer position along with recommendations on improvements to the process. On July 1, 2008, Judge Coker was reappointed as a hearing officer until December 31, 2009.

The Court has since taken another step to incorporate paid hearing officers as a measure to achieve the timelines it has established for the processing of formal disciplinary cases. On November 26, 2008, by Administrative Order No. 2008-95, the Court appointed the Honorable Jonathan Schwartz, a retired Maricopa County Superior Court judge, as a

¹ On November 8, 2006, Judge Coker was appointed by Administrative Order No. 2006-98. In the order the Court cited that it "is desirous of expediting the process by which attorney disciplinary complaints are handled and wished to establish an experimental program in order to evaluate the feasibility and efficacy of paid hearing officers in such matters."

second paid hearing officer for the purpose of adjudicating disciplinary cases.

Again, the Court suspended the provision of Rule 50, Ariz.R.Sup.Ct., to allow for the payment of Judge Schwartz's services of a hearing officer.

The Rule change proposed by this petition will codify the practice of appointing paid hearing officers and would establish the paid hearing officer position as the sole means of adjudicating formal disciplinary cases. The proposed Rule 50.1 would continue the role of volunteers in the disciplinary system, by having volunteers utilized for the purpose of facilitating settlement conferences in formal disciplinary matters.

The proposed Rule would allow for the appointment of no more than five hearing officers to adjudicate all formal disciplinary cases and provide that they be compensated for their services. The adoption of this Rule will promote the efficiency of the process and will produce a consistency in the process that does not currently exist. Moreover, by establishing the paid hearing officer position for the administration of the adjudicatory process, the Court will professionalize the hearing officer function.

The pool of volunteer hearing officers appointed by the Court give of their time to the support and betterment of the regulatory system. These individuals are dedicated and make every effort to ensure cases are being heard efficiently as well as establishing a consistent result. This pool of volunteers, however, is

composed of, by and large, practicing lawyers who take time away from their practice in order to preside as a hearing officer in a disciplinary case. The time it takes for them to hear a case, and then to produce a written report and recommendations as to the outcome can take a considerable amount of time away from their practice. If their responsibilities as a hearing officer conflict with the volunteer's obligations to their clients or the court or otherwise interferes with their income source, the disciplinary case could become a secondary consideration.

Additionally, and out of necessity, volunteer hearing officers are exposed to only a handful of disciplinary cases each year so that their service as a hearing officer does not overburden their practice. As a result, their ability to develop both efficiency and uniformity in the process is hampered by their relatively limited exposure to the disciplinary process.

Paid hearing officers would not have the same conflicts. They would by their decision to apply, and if selected serve, as a paid hearing officer be making a commitment to prioritize the duties and responsibilities incumbent in the position. Those duties and responsibilities would not, therefore, be subjugated to other professional responsibilities.

Having longer stretches of time dedicated to the disciplinary process becomes even more critical with the Rule changes effective January 1, 2009.

The Court adopted changes to Rule 57 that require that all disciplinary hearings occur on consecutive days absent extraordinary circumstances. *See*, Rule 57(j)(1), Ariz.R.Sup.Ct., effective January 1, 2009. Most disciplinary hearings require more than a single day to complete. In the past, volunteer hearing officers have scheduled hearings over the span of several weeks to allow for their own professional responsibilities as a practicing lawyer. Although this is completely understandable in that context, this demonstrates that the constraints on volunteers are such that the disciplinary case may not always be their first priority. The dedicated time of the paid position should comfortably achieve the requirement that hearings be conducted on consecutive days and, in general, permit the adjudication of a disciplinary case to be more akin to a traditional court proceeding.

The results of the pilot program allowing for the paid hearing officer have demonstrated that greater exposure to the adjudicatory process produces a more efficient result. Familiarity with the process and the development of a more "judicial" oversight increases proficiency in the processing of disciplinary cases.

Finally, having a smaller group of hearing officers will allow for a more concentrated training effort. The desire to achieve consistent results and efficiency in the system can, in part, be achieved with better, more frequent

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and more responsive training. This will become more realistic with a corps of paid hearing officers. Consistency in the overall procedure and the result should become more reliable for all participants.

The proposed rule also includes a provision to continue to utilize unpaid attorney volunteers to serve as settlement officers in formal disciplinary proceedings. In every formal case, at least one settlement conference is held. See, Rule 57(f), Ariz.R.Sup.Ct. The settlement officer has the responsibility of holding one such conference for the purpose of facilitating settlement of the case. Under the current rule, the pool of volunteer hearing officers also serves to fulfill the role of settlement officer. The new rule provides for a pool of volunteers who would serve solely as settlement officers in formal disciplinary proceedings.

The State Bar proposes in the rule the use of its Appointments Committee to recommend individuals for appointment to the settlement officer position. The State Bar's Appointments Committee has served as a useful tool to vet and recommend applicants for various volunteer positions for appointment by the Court. The use of this Committee would prompt meaningful consideration of the qualifications of an applicant for the position. The result would be to allow the Court to appoint individuals who are best suited to undertake the role and

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who possess a commitment to the fair and timely administration of the disciplinary process.

II. Text of Proposed Rule Change

The text of the proposed rule changes is attached hereto as Appendix A.

The changes are shown in legislative format, with additions shown by a double underline, and deletions shown by strike-throughs.

III. Conclusion

For the reasons set forth above, the State Bar of Arizona respectfully petitions this Court to amend Rule 50 of the Rules of the Supreme Court and include Rule 50.1, as set forth in Appendix A.

Respectfully submitted this 12th day of January 2009.

State Bar of Arizona

John Furlong,

Acting Chief Bar Counsel

Electronic copy filed with the

Clerk of the Supreme Court of Arizona

this /2th day of January, 2009.

by: Cothteen a. Tundgren

APPENDIX A

<u>Proposed Rule Changes</u> for consideration by the Discipline Oversight Committee

Rule 50. Hearing Officers

- (a) Appointment. The Court shall appoint one or more, but no more than five hearing officers who shall receive compensation for their services. The court, upon recommendation of the commission, may appoint a lawyer who has been an active member for at least seven (7) years to serve as a hearing officer. A hearing officer may be terminated, at any time, by the court, and a new hearing officer appointed if necessary. If a vacancy occurs in a hearing officer position, the vacancy shall be filled in the manner provided for the original appointment. Hearing officers shall;
 - 1. Be active members of the State Bar of Arizona, in good standing, who have been active members or judicial members of the state bar for at least seven (7) of the ten (10) years prior to their appointment;
 - 2. Not be current members of the Board of Governors of the State Bar, nor have served on the Board of Governors during the 12 months prior to their appointment;
 - 3. Not have been a respondent in a discipline or disability proceeding, reinstated from a disciplinary sanction or disability, represented respondent lawyers in discipline proceedings (whether during the investigation/informal proceedings or during formal proceedings), or served as bar counsel or volunteer bar counsel during the 12 months prior to appointment:
 - **4.** Not serve if their service would constitute conduct that violates any Ethical Rules.
- (b) Removal. If a hearing officer becomes the subject of a charge of ethical misconduct and an order of probable cause is entered against that hearing officer, no new matters shall be assigned and all previously assigned matters shall be immediately reassigned to another hearing officer for all pending and subsequent proceedings. Upon conclusion of the disciplinary proceedings, the hearing officer may, at the discretion of the court, resume the powers and duties of a hearing officer.
- (c) Terms of Office. Hearing officers shall be appointed for three (3) year terms. A hearing officer may serve consecutive terms at the court's discretion. A hearing officer whose term has expired may continue to serve until the conclusion of any proceeding commenced prior to the expiration of the term, and decision thereon, and until a successor is appointed.
- (d) Powers and Duties. Hearing officers shall have the following powers and duties:
 - 1. Hearing officers shall have statewide jurisdiction over proceedings on complaints of misconduct, applications for reinstatement, petitions for transfer to and from disability inactive status, and any other matters designated by the court, including contempt proceedings, upon assignment by the disciplinary clerk.
 - 2. Hearing officers shall prepare findings of fact, conclusions of law, and issue orders consistent with these rules and, in appropriate cases, prepare and forward

to the commission findings, conclusions and recommendations, together with the record.

- 3. Hearing officers shall impose discipline as provided in these rules. Hearing officers shall sign their own orders.
- 4. Hearing officers shall file with the disciplinary clerk the originals of all documents and exhibits received or created that are part of the record.

(e) Change of Hearing Officer

- 1. Change for Cause.
 - A. Procedure. Upon motion and affidavit of a party and for good cause shown, the commission, through its chair, may order the removal or replacement of the assigned hearing officer and shall appoint a new hearing officer to consider a particular matter.
 - B. Time. Any request to remove a hearing officer for cause shall be filed within ten (10) days after discovery that grounds for removal exist.
 - C. Assignment. At the request of any hearing officer or on its own motion, the commission chair may assign from the active hearing officer membership list another hearing officer to act in place of the hearing officer being removed or replaced in a particular discipline, disability, or reinstatement matter.
- 2. Change as a Matter of Right.
 - A. Procedure. Each party is entitled as a matter of right to one (1) change of hearing officer. To exercise this right, a party shall file a "Notice of Transfer," which shall state the name of the hearing officer to be removed and it shall neither specify grounds nor be accompanied by an affidavit.
 - B. Time. Any request to remove a hearing officer as a matter of right shall be filed within ten (10) days of service of the notice of assignment of the hearing officer. Upon reassignment of a hearing officer, notice shall be timely as to the newly assigned hearing officer if filed within ten (10) days after notice of such new assignment and before a hearing commences. Failure to file a timely notice precludes transfer from a hearing officer as a matter of right.
 - C. Procedure Upon Notice of Transfer. Upon the filing of a Notice of Transfer by either party, the disciplinary clerk shall assign the matter to a new hearing officer as if making an initial assignment.
 - D. Waiver. A party waives the right to change of hearing officer as a matter of right when, after a hearing officer is assigned to the matter, the party agrees to the assignment or participates before that hearing officer in:

- (i) Any proceeding which concerns the merits of the action and involves the consideration of evidence or affidavits;
- (ii) A prehearing conference, as defined in Rule 57(g); or
- (iii) The commencement of a hearing.
- (f) <u>Compensation and Expense Payments</u>. Hearing officers will receive—no compensation for their services <u>at a rate to be determined by the court—but and</u> may be reimbursed for their travel and other expenses incidental to the performance of their duties, as permitted by law.

Comment [2009 Amendment]

For purposes of ensuring efficient case management and consistency in the disciplinary process, the court will utilize paid hearing officers to adjudicate formal disciplinary cases.

Rule 50.1 Settlement officers

- (a) The Court, upon recommendation of the State Bar of Arizona, may appoint lawyers to serve as settlement officers in attorney discipline matters. The lawyers appointed under this Rule shall receive no compensation for their service. Settlement officers appointed under this rule shall:
 - 1. Be active members of the State Bar of Arizona, in good standing, who have been active members or judicial members of the state bar for at least seven (7) of the ten (10) years prior to their appointment;
 - 2. Not be current members of the Board of Governors of the State Bar, nor shall they have served on the Board of Governors during the 12 months prior to their appointment;
 - 3. Not have been a respondent in a discipline or disability proceeding, reinstated from a disciplinary sanction or disability, represented respondent lawyers in discipline proceedings (whether during the investigation/informal proceedings or during formal proceedings), or served as bar counsel or volunteer bar counsel during the 12 months prior to appointment;
 - 4. Not serve if their service would constitute conduct that violates any Ethical Rules.
- (b) **Terms of Office.** Settlement officers shall be appointed for three (3) year terms. A settlement officer may serve consecutive terms at the court's discretion. Settlement officers shall serve at the discretion of the Court, and may be removed for good cause.
- (c) Compensation and Expense Payments. Settlement officers shall receive no compensation for their services but may be reimbursed for their travel and other expenses incidental to the performance of their duties, as permitted by law.